

KEY

- ACCESSIBLE GROUND LEVEL VIEWING AREA
- ACCESSIBLE VIEWING PLATFORM
- ACCESS CUSTOMER SERVICE HUB
- ACCESSIBLE TOILETS
- ATM
- BAR
- BABY CHANGE
- BIKE PARK
- BOX OFFICE, GUEST LIST, ACCREDITATION
- BOX OFFICE - TICKET UPGRADES
- BUGGY PICK UP/DROP OFF POINTS
- CLOAKROOM (FOR GARDEN CUSTOMERS ONLY)
- COMMUNITY INFO
- CUSTOMER SERVICE HUB
- FIRST AID
- FOOD TRADERS
- MEETING POINT
- MERCHANDISE
- TOILETS
- WATER POINT
- WELFARE, LOST PROPERTY, INTERNAL MEETING POINT
- PHONE CHARGING, QUIET SPACE
- HEARING LOOPS will be fitted at: Accreditation, Box Offices, The Access Customer Service Hub, Garden Entrance - ticket upgrade and The Welfare Tent.

Access Information

Toilets: All sanitation blocks have accessible WCs, although the one nearest the Viewing Platform has a larger number of individual units. Assistance dog spending area will also be located near here.

Lowered Counters: There will be lowered counters at the box office and where possible at bars, merchandise stands, and some food outlets.

Radar Keys will be held by toilet supervisors at the location of each of the accessible toilets.

Travel:
 Marble Arch to Accessible Entrance: 660m (8min)

Hyde Park Corner Tube to Accessible Entrance: 1130m (14min) along level hard standing path

Knightsbridge Tube to Accessible Entrance: 970m (12min)

Green Park Tube (step free) to Accessible Entrance: 1800m (23min)

All TFL buses have level access & are able to accommodate one wheelchair user.

Terrain: All access to the site entrances is along level hard standing paths apart from a gentle gradient from Serpentine Road to the Accessible entrance. Please note there are no benches on the west side of the site but there are a number of rest stops along Serpentine Road from Hyde Park Corner

There are tarmacked paths from the Accessible Entrance all the way to the Viewing Platform, although accessible ticket holders can also choose to enter through the North, South or West Entrances

For any accessible info not shown on this map, please ask at: The Access Customer Services Hub. Our Access Manager will be based here and will also be contactable on radio during the event.



2019
VISITOR MAP

IMPORTANT INFORMATION ON ROAD CLOSURES

At the end of the event many roads (including Park Lane) are closed for safety reasons - so please do not arrange pick-ups within the surrounding area. We also strongly encourage you not to drive to the event as there are no drop-off facilities in or around the park. If you must drive here, please park your vehicle elsewhere in London and take public transport for the remainder of your journey.

PRE-BOOKED BLUE BADGE PARKING AND BUGGY PICKUP
 Follow Signage For Pre Booked Blue Badge Parking near Albert Memorial (opposite Royal Albert Hall)